

Return



Order number:

Customer number:

Name:

Telephone number:

Email:

Return article:

Reason for returning

- ☐ Cancellation ☐ Broken ☐ Wrong item delivered

Reason for cancellation

- ☐ Quality doesn't please ☐ it doesn't fit ☐ delivered too late
☐ Article different than described ☐ Other

If defective, please describe here:

Customer request

- ☐ Replacement delivery (same article) ☐ Money back

Exchange to a different size:

Exchange for another article:

Return address

Strampelwicht
Kinderschuhe & Spielzeug
Michael Ohl-Schwab
Gaustrasse 57
55116 Mainz

How it works...

#1

Fill out the returns form completely

#2

Include the returns form with the return of the goods.

#3

Pack the goods properly to avoid damage in transit

#4

Send the return with sufficient postage and to our return address, we recommend insured shipping.

#5

At best, the return is sent within 14 days, but preferably immediately.